

Update from Hitachi Rail in the UK

Over the past few months, we have worked to deliver on our ongoing commitments, protect the health of our employees and ensure our business is resilient in order to recover and manage future expectations.

You will have seen from previous updates that safety has remained our number one priority for our staff, customers and wider stakeholders. We now have a better understanding of the challenges we face and that is because of the open dialogue and increased communication we have seen from our industry partners. We continue to be cautious, but are pleased with the progress made on daily activities to protect our key workers, as we see an incremental ramp up of our operations and that of our valued supply chain.

Although this remains an ever-changing environment, we wanted to update you further on our approaches:

- » Our business remains focused on maintaining the essential transport networks which key workers rely on
- » We're preparing to work quickly to re-connect people and communities once the present restrictions on travel are amended and the network begins to return to normal, with a particular focus on the impact of increased passenger numbers, social distancing and increased cleaning regimes
- » Ongoing monitoring and associated management of our COVID-19 risk mitigation strategies have been distributed across our Health & Safety Executive and Senior Leadership Committee representing all business areas
- » All colleagues whose roles can be carried out from home will continue to do so
- » Additional support has been provided to our employees around managing mental health and ongoing staff development and training
- » We continue to provide educational resources through our website, to help support the wider industry with activities for children, who are now at home

To ensure that we can ramp-up and deliver for yourselves and passengers in the next few weeks, our teams remain available to discuss and share best practice.

We hope you are all safe and look forward to seeing you again in the near future.

We are all in this together.